

# PROVIDING FAMILIES WITH ASSISTANCE & RELIEF



NOVA Montréal is a charitable, not-for-profit, community-based organization that specializes in offering in-home healthcare services since 1898.

## ABOUT NOVA MONTRÉAL

### VISION

NOVA MONTRÉAL will be a primary resource for the promotion and delivery of quality community-based healthcare services.

### MISSION

TO RESPOND to identified unmet community needs through the development and delivery of high-quality, innovative healthcare services.

### CORE VALUES

**RESPECT:** All people must be treated with consideration and dignity, honouring their diversity.

**CARING:** We serve with empathy and compassion.

### PARTICIPATION:

All members of our team: employees, volunteers, clients, family members, community organizations, and public healthcare agencies, work together in an effective helping relationship.

**COURAGE:** We have the strength to be independent and unique.

### NOVA MONTRÉAL TERRITORY

OUR SERVICES are offered in the territory bordered by: St-Denis Street to the East; 32nd Avenue, Lachine, to the West; Métropolitain Boulevard to the North; The St. Lawrence River to the South, including Verdun, Nun's Island and Ville LaSalle.

## CHILDREN'S RESPITE PROGRAM CRITERIA

A referral from a Hospital, CLSC or Health Professional is required.

Following the referral, a NOVA registered nurse visits the child to assess their condition, and with the family, develops a care plan.

The same health aide is assigned to the client on a scheduled basis to ensure continuity of care.

Caregivers can attend to their errands and appointments or simply relax during this time.

*NOVA Montréal offers families FREE in-home respite care to families of chronically ill, pre-school children (0 to 6 years old) who are physically and/or intellectually handicapped, on a scheduled basis for a maximum of 6 hours per week.*



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